

The Students' Off Campus Guide



RESPECT
We are a community. We make a difference.

Student Services



University of
Chester



Welcome

Welcome to a new year at University



Our locations are in safe and welcoming Cities. We want you to enjoy your time in the cities and you, as Citizen Students, have a part to play.

- 👉 Enrich your student experience
- 👉 Say hello to your neighbours
- 👉 Volunteer while you are here.



We've put together this guide to help you.



RESPECT

We are a community. We make a difference.

We want everyone to be on the same page about unacceptable behaviours so we can work together on preventing them.

By enrolling with us you agree to abide by the Student Code of Conduct so you should read and understand what the University expects of you. You can access it [here](#).

Here are some important points from the Code of Conduct you need to know.

Responsible, Reasonable and Respectful Conduct.

You should behave responsibly and with consideration, courtesy and **respect towards others**.

You should **act within the law**, and behave in accordance with the University's rules.

You should not do anything that brings the University into disrepute.

Under no circumstances will the University tolerate any behaviour that could be an offence against a person.

You should not engage in behaviour which causes offence or distress because of the protected characteristics of: age; disability; sex; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion or belief.

Socialising safely

During the pandemic you have all had to get used to socialising with your friends and family in new ways. Many people are still anxious about COVID-19 and many people have lost friends and family during the pandemic.

You will also be part of an off campus community made up of working people, families, retired people and school children.

There are many different lifestyles in all communities and you should respect the different lifestyles of all members of the community.

Going out

We ask that you remember that many of us work and study at home now.

People have children and elderly relatives to care for and some people are unwell.

Please keep the noise down, especially at night, on the streets and in your houses.



As bars and clubs are now open you can enjoy socialising in our cities.

Hurrah!

Please enjoy them responsibly.

Walk your friends home – don't leave them alone.

Chester and Shrewsbury have areas of deep water. You should avoid them when socialising. **#don'tdrinkanddrown**

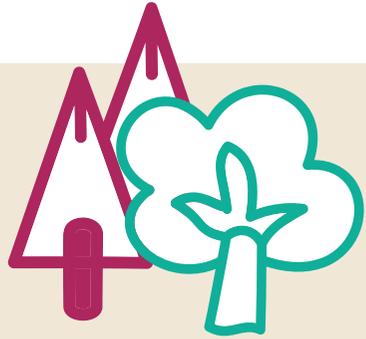
Let's go outside

Your University cities are covered by Public Space Protection Orders. These cover anti-social behaviour and impose conditions **to ensure that we can all enjoy outdoor spaces**. If you use alcohol or drugs or pee in public, police officers can fine you up to £100.

You can get involved with a number of environmental projects at the University.

Search for opps at

<https://volunteering.chester.ac.uk/>



Get outdoors! We are lucky that our locations have a **great supply of outdoor, green spaces**.

Staying in?

Meeting at friends' houses and flats when living off campus is a big part of student life. We want you to enjoy this part of your student experience and the vast majority of you do this in a responsible way.

Unfortunately, a small minority don't and people **will** raise issues with the University and our partners in policing and the local councils.

Get to know your neighbours.

We are very lucky to have friendly neighbours and you should get to know them. Say hello when you move in! A 'say hello' cake goes a long way! A friendly smile can help break down barriers.



Neighbours with different lifestyles to you will complain to the University about unacceptable noise levels at all times of the day. If you are planning a party we ask that you **let your neighbours know** and discuss an acceptable time for the party to end.

Are you a bit nervous of new people? Cut out and share our Hello Neighbour template.



We're students studying at the University of Chester
and we're your new neighbours!

Our names are

And we live at

We're excited to be part of the local community and look forward to getting to know you and our other neighbours. If you want to get to know us or have any concerns you can get in touch with us via

We look forward to meeting you soon!



Crime prevention

We work closely with our partners in Cheshire Police, they have lots of advice on crime prevention.

<https://www.cheshire.police.uk/cp/crime-prevention/>

Personal Safety

Staying safe is all about following a few common sense guidelines:

- Thieves are after an easy target, walk in groups at night, travel by taxi or stay with friends, your safety is worth more than the cab fare home
- Use well lit streets to walk home – Don't use alleyways
- Use cash machines during the day if you can. Never write down your PIN number – Be vigilant
- Don't leave drinks unattended – if you think your drink has been spiked do your best to alert somebody you trust.



Taking a few simple precautions can reduce the risk of you being targeted by criminals:

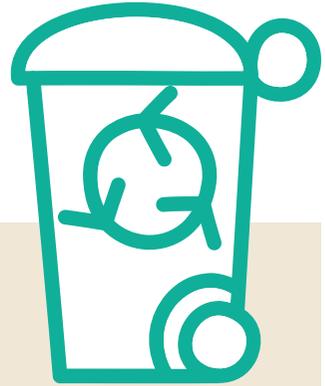
- You should lock all outside windows and doors even when you are at home. 1 in 3 burglaries are a result of an open or unlocked door or window
- Don't leave your valuables on view and if you've got an alarm use it
- Don't forget you can register any valuable property (e.g. laptops, mobile phones, tablets) on www.immobilise.com free of charge. This will help the police to return lost or stolen items to their rightful owners and also acts as a deterrent to offenders.

More safety tips and advice can be found at:
[Suzy Lamplugh Trust – personal safety for students.](#)



Talking rubbish

If you are living in a shared house you can find out the "rubbish rules" by visiting the Council's website.



Cheshire West and Chester

<https://www.cheshirewestandchester.gov.uk/residents/waste-and-recycling/waste-and-recycling.aspx>

Shropshire

<https://www.shropshire.gov.uk/recycling-and-rubbish/>

Warrington

<https://www.warrington.gov.uk/bins-waste-and-recycling>

BYB - Bring your bike

If you really don't need a car (obviously there are people who do) why not bring a bike?

You can find all the most up to date info on sustainable travel on our website [here](#)



Volunteering ways to wellbeing



Connect with other people

<https://www.instagram.com/uocletters/>

Be physically active

<https://www.instagram.com/chesterstudentdogwalkers/?hl=en>

Learn new skills

<https://www.instagram.com/hedgehogsuoc/?hl=en>

Give to others

<https://www.instagram.com/uocchew/>

Pay attention to the present moment

<https://www.instagram.com/uocgardens/?hl=en>

The Socials

UoC Community Liaison:



[@LiaisonUof](https://twitter.com/LiaisonUof)

Garden Quarter Police:



[@GardenQtrPol](https://twitter.com/GardenQtrPol)

Cheshire Police:



[@cheshirepolice](https://twitter.com/cheshirepolice)

Shropshire Police:



[@ShropCops](https://twitter.com/ShropCops)

Garden Quarter Chester:



[@gardenquarter](https://www.facebook.com/gardenquarter)
Chester's Friendliest Neighbourhood

Garden Quarter Chester:



<https://www.instagram.com/gardenquarter/?hl=en-gb>

Support Available



At the University of Chester we have several pathways for you to report if things go wrong.

IN AN EMERGENCY – THE POLICE, FIRE SERVICE AND AMBULANCE

In an emergency or if you are in immediate danger call 999. If you are unsure whether or not a situation is an emergency, our police liaison tells us that it is better to call 999, and the service will be able to advise you. Police non-emergency call 101 or visit your local police station.

Personal Academic Tutors (PAT)

Your PAT will be able to signpost you to our Student Services. From safety to support we are here to help.

You can contact us via our Information Points, our email address **Infopoint@chester.ac.uk** or by calling on **01244 511 550**

Student Discipline

The Proctor has responsibility for the investigation of all reports of student misconduct. Reports can come from staff at the University, members of the public and other students.

If you are experiencing behaviour which is affecting your wellbeing, whether that is from another student, a member of staff or a member of the public, you can contact the Proctor's office for some advice and guidance.

Student misconduct is dealt with under the Student Disciplinary Procedure.

Contact us

Email: **universityproctor@chester.ac.uk**

Chester: **01244 511559**

Warrington: **01925 534 206**

Police Liaison

We have a strong partnership with our police and police community safety officer liaisons.

We can support you in reporting to the police if you wish to do so.

To get in touch with our police liaison please call the Student Support Information Point on **01224 511 550**

Chester Students' Union

The Advice Centre is a free, confidential, independent and non-judgemental service, offering advice on many areas that may affect you during your time at University. You can find further information and contact details [here](#).

Chester Students' Union Advice Centre, in conjunction with Cheshire Police has become a Hate Crime Reporting Centre. Students can contact the Advice Centre to report a crime, seek confidential advice or just talk to an Advisor in confidence.

You can find further information and contact details [here](#).





Louise Collins
Community Liaison Manager
01244 511 023
community@chester.ac.uk